

# Fueling Success Across Australia.

Discover Our National Presence.

21  
YEAR  
ANNIVERSARY



## Nationwide Hydrocarbon Solutions.

At Nqpetro, we pride ourselves on providing comprehensive hydrocarbon solutions across Australia. Our dedicated teams ensure that no matter where you are in Australia, we've got you covered.



Mining



Aviation



Agriculture



Transport



Government



Defence

Call our national line  
on 1800 451 770

Connect online  
[nqpetro.com.au](https://nqpetro.com.au)

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**nqpetro**  
FUEL EQUIPMENT SPECIALISTS

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## Partners in Hydrocarbon Solutions.

Connect online [nqpetro.com.au](https://nqpetro.com.au)

Sales Enquires 1800 451 770



## Fuelling Success. A Message from Our Founder.

Dear Valued Partners,

I'm delighted to share our journey with you—a story of passion, dedication, and excellence in fuel management solutions.

From my upbringing in the petroleum industry to Nqpetro's nationwide presence, our team embodies these principles, delivering innovation and reliability in every project. Whether in remote terrains or bustling cities, we stand ready to exceed expectations and forge lasting relationships with our clients.

At Nqpetro, we pride ourselves on offering the efficiency of a large corporation coupled with the personalised touch of a local business. Our commitment to safety, efficiency, and innovation remains unwavering as we navigate an ever-changing landscape.

Thank you for entrusting us with your fuel management needs. Together, let's drive towards a future of success and prosperity.

Warm regards,

Craig Cygler  
Managing Director, Nqpetro



## Who We Are.

Nqpetro is a leading provider of hydrocarbon fuel services across Australia, catering to sectors such as mining, retail, aviation, agriculture, transport, government, and defence. We specialise in the design, construction, installation, support, and maintenance of fuel-related facilities.

Our commitment to innovation, compliance, and customer support ensures that we safely deliver projects on time and within budget. With a strong emphasis on quality and reliability.



Nqpetro is your trusted partner for all fuel management needs.

At Nqpetro, we offer a wide range of services to meet the diverse needs of our clients.

Our expertise includes:

- ✓ **Commercial Services:** Providing tailored fuel solutions for businesses.
- ✓ **Retail Services:** Installing and maintaining efficient fuel systems for retail outlets.
- ✓ **Service and Maintenance:** Ensuring the longevity and optimal performance of your fuel systems.
- ✓ **Design and Engineering:** Creating customised solutions that meet industry standards.
- ✓ **Safety and Compliance:** Conducting audits, permit issuing and ensuring regulatory compliance.
- ✓ **Sales:** Offering high-quality fuel storage equipment and systems for sale or hire.





## Our Core Values.

At Nqpetro, our core values are the foundation of everything we do.

They guide our decisions, shape our culture, and drive our commitment to delivering exceptional service and innovative solutions. Rooted in integrity, excellence, and customer focus, these values ensure that we consistently meet the highest standards in safety, quality, and sustainability.

Every member of our team is dedicated to upholding these principles, which inspire us to exceed expectations and build lasting relationships with our clients.

### ✓ Integrity

We uphold the highest standards of honesty and transparency in all our dealings.

### ✓ Customers

We are committed to exceeding customer expectations through exceptional service and support.

### ✓ Teamwork

We believe in the power of collaboration and work together to achieve common goals.

### ✓ Commitment

We are dedicated to delivering excellence and continuously improving our services.

### ✓ Quality

We strive for excellence in everything we do, ensuring the highest level of quality in our products and services.







## Commercial.

Specialised fuel solutions for critical sectors, ensuring efficient, reliable, and compliant operations nationwide, with 24/7 support for remote and high-demand environments.



## Engineering & Fabrication.

Comprehensive engineering and fabrication services for hydrocarbon storage and pumping solutions. From concept to implementation, our expert team delivers customised, efficient, and safety-optimised systems with in-house fabrication capabilities.



## Retail.

Our expert team provides tailored fuel storage and maintenance solutions for all fuel retailers, ensuring safety, efficiency, and operational excellence, supported by certified HSE professionals.



## SLP and Road Tanker Maintenance.

Certified SLP and fuel tanker maintenance, including inspections, repairs, hose testing, meter calibrations, and 24/7 emergency support. Ensures bulk fuel vehicles undergo regular safety checks that meet oil industry best practice.



## Service and Maintenance.

Industry-leading fuel system maintenance for retail, commercial, and mining sectors. Nationwide coverage, 24/7 support, expert technicians, and safety-certified solutions tailored for reliability and operational excellence.



## Sales.

Dedicated sales support for fuel storage and dispensing needs. Explore our showroom for tailored solutions, from on-site storage systems to Nqpetro's SmartFill fuel management system, spare parts, and flexible hire options.





# Comprehensive Commercial Solutions.

Nqpetro provides specialised solutions tailored for mining, aviation, agriculture, and government sectors, including defence. Our extensive experience spans nationwide, encompassing the installation, inspection, and maintenance of underground and above-ground fuel storage systems, refuelling depots, tank farms, and unmanned refuelling networks for road and rail transport.



Our comprehensive solutions are designed to meet the logistical challenges of remote and high-demand environments, providing seamless operations and 24/7 maintenance support.

We are committed to delivering environmentally compliant solutions that enhance operational efficiency, reliability, and cost-effectiveness for transport & mining fleets across Australia.

## Installation and Commissioning.

Nqpetro's dedicated installation specialists execute projects with precision and efficiency, managing all aspects of system integration and safe deployment. From equipment setup to pipeline installation, our experienced technicians ensure seamless execution and timely completion of projects, minimising downtime and disruptions.



## Collaborative Partnerships.

Nqpetro values collaborative partnerships with niche market stakeholders, forging strong relationships built on trust, transparency, and shared goals. By actively engaging with clients, industry experts, and regulatory bodies, we leverage collective expertise to navigate complex market landscapes and deliver successful project outcomes.

## Quality Assurance and Compliance.

Nqpetro prioritises quality assurance and compliance with industry standards and regulations throughout the design, engineering, and installation phases. Our stringent quality control procedures and rigorous inspection protocols guarantee the reliability and safety of all hydrocarbon solutions delivered to clients.



# Turnkey Hydrocarbon Infrastructure Delivery.



Nqpetro has extensive experience delivering comprehensive turnkey packages for hydrocarbon facilities, including bulk earthworks, in-ground services (plumbing, electrical, oil, water and air), and the form and pour of concrete structures such as bunds, crossovers and heavy access slabs exceeding 4,500 m<sup>2</sup>.



Our capabilities also encompass the supply and installation of structural steel pipe racks, walkways, canopies and gantries. Additionally, we provide supply and installation of self-bunded tanks with all interconnecting pipework. Our team is equipped to complete pipework and welding to various specifications, including AS4041, utilising in-house qualified welders supported by dedicated QA/QC processes to ensure high-quality, reliable deliverables.



# Karratha Lubricant Facility.



The current Karratha project undertaken by Nqpetro includes all of the aforementioned scopes, with a focus on extensive fluid storage and fluid handling systems. This project features the construction of 2.4 million litres of lubricant storage capacity, connected via approximately 1.2 km of 316SS pipework, primarily 4" and 6" in size.



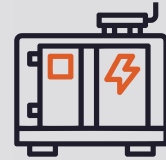
Project works also involve installation of 16 Ebsray HD400 gear pumps and 10 316SS fabricated filter vessels. Our team leverages proven expertise in large-scale concrete work, piping, structural steel installation, and advanced fluid handling systems to deliver these acomplex and demanding facilities efficiently and to the highest standards.





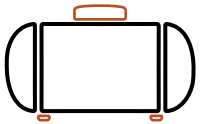
## Generator Fuelling Systems.

Nqpetro specialises in comprehensive generator fuel system solutions, from installing supply and return pipework to advanced pumping and level monitoring systems. Our turnkey packages ensure efficient fuel management and operational reliability, adhering to AS1940 and AS1692 standards.



## Tank Decommissioning.

Nqpetro provides expert tank decommissioning services designed to safely and efficiently manage the removal and disposal of outdated or redundant fuel tanks. Our decommissioning process is thorough and adheres to all environmental and safety regulations. For tanks that must remain on-site, we employ foam filling techniques to stabilise the tanks and prevent structural collapse. In cases where removal is feasible, our specialists handle all aspects of the decommissioning process.



## Upgrading Supply Systems.

We also provide expert decommissioning of both belowground and aboveground generator tanks and supply systems. Our team is experienced in safely and efficiently removing outdated infrastructure, ensuring that all decommissioning processes comply with safety and environmental regulations.

We understand the unique challenges associated with each type of tank, and we tailor our approach to mitigate risks effectively. Once the old systems are decommissioned, we specialise in upgrading to new, state-of-the-art fueling solutions that enhance operational performance. By modernising your fuel supply infrastructure, we ensure that your operations remain reliable and efficient.

## Eco-Friendly Process.

- **Site Survey and Testing:** Thorough assessment of the site and tank condition.
- **Foam/ Slurry Filling:** For tanks left in place, we fill them with a stable foam to prevent collapse.
- **Civil Engineering Works:** Preparation of the site, including any necessary civil engineering tasks.
- **Demolition and Removal:** Dismantling and removing existing slabs, structures, pipes, pumps, and bowsers.
- **Fuel Tank Decontamination:** Cleaning and treating tanks to ensure they are safe for removal or abandonment.
- **Excavation and Removal:** Excavating and removing the tanks from the site.
- **Contaminated Soil Disposal:** Safe removal and disposal of any contaminated soil and materials.



## Tailored Fuel Solutions for All Retailers.

At Nqpetro, our team of highly skilled technicians and industry experts bring extensive experience in delivering customised fuel storage, maintenance, and handling solutions tailored to meet the unique needs of all fuel retailers.

Whether you operate a rural general store or a bustling metropolitan hub, we have the expertise to support your operations efficiently and safely.



## Comprehensive Fuel System Management.

Our retail fuel team is dedicated to delivering high-quality solutions for all aspects of fuel system management, from greenfield site developments to complex upgrades and maintenance. With a strong commitment to safety, efficiency, and customer satisfaction, we ensure that every project is executed to the highest standards.



## Supporting Your Business with Excellence.

Our goal is to support your business by providing dependable, efficient, and tailored fuel storage and handling solutions. Contact us today to learn how we can assist you in achieving operational excellence and maintaining the integrity of your fuel systems.



## HSE and Compliance.



Nqpetro has a team of certified in-house WPCG Permit Writers and safety experts dedicated to maintaining the highest standards of onsite safety. These accredited professionals are proficient in managing all types of high-risk environments, including confined spaces, hazardous areas, and high-traffic locations, ensuring Nqpetro remains a leader in safety practices.



# Comprehensive Fuel System and Facilities Maintenance.

We provide comprehensive fuel system and facilities maintenance, supporting retail, commercial, and mining sectors with expertise in fuel management systems, storage, dispensing equipment, and forecourt products. Our nationwide presence ensures seamless business operations with branches in capital cities and regional locations across Australia.



# Customised Maintenance Solutions for Every Need.

Our skilled technicians deliver tailored maintenance services, including:

- ✓ **Reactive and Preventative Maintenance:** 24/7 on-call support
- ✓ **System Upgrades and Replacements:** Ensuring long-term reliability
- ✓ **Complete System Maintenance:** Fuel, fuel management systems, and air systems
- ✓ **Retail and Truck Stop Maintenance:** Unmanned and manned locations
- ✓ **Tank Integrity Testing:** Fault resolution and monitoring
- ✓ **Permit Writing Services:** In-house expertise
- ✓ **NMI Calibration Checks and Certification**
- ✓ **Contaminated Water Removal and Disposal**
- ✓ **Hazardous Area Electricians:** On staff
- ✓ **WPCG Accredited Technicians**

We also have expertise with major brands like Compac, Gallagher, Gilbarco, Smartfill and Wayne, ensuring reliable and efficient service.



# Commitment to Safety and Customer Excellence.

We prioritise safety and customer satisfaction, with WPCG accredited technicians and in-house permit writers ensuring top-tier safety standards in high-risk environments. Our innovative pricing models, including flexible maintenance contracts, are designed to fit your service needs. Nqpetro is committed to delivering exceptional service and comprehensive solutions for all your fuel system maintenance requirements.





# Engineering and Fabrication Services.

At Nqpetro, our Engineering & Fabrication Services are dedicated to delivering tailored hydrocarbon storage and pumping solutions. Our expert team combines industry-leading design capabilities with engineering excellence to create efficient, safe, and reliable systems. From initial concept through to final implementation, we ensure each project is executed with precision and innovation, supported by our advanced in-house fabrication capabilities.



## Comprehensive Design Expertise.

Nqpetro excels in conceptualising and designing customised hydrocarbon storage and pumping solutions to meet the diverse needs of commercial clients across industries. Our team of skilled personnel and engineering consultants leverage cutting-edge technologies and industry insights to develop innovative and efficient solutions from concept to implementation.

## Engineering Excellence.

With a strong foundation in engineering principles and technical expertise, Nqpetro ensures the seamless integration of complex hydrocarbon systems. Our team is adept at optimising processes, enhancing safety standards, and maximising operational performance through precise calculations and meticulous planning.



## In-House Fabrication Capabilities.

At Nqpetro, we press and weld various custom components, including fill cabinets, pumping skids, aviation skids, battery boxes, solar dispensing systems, dispensing cabinets, FMS flush mount kits, slops tanks, and generator day tanks. Our in-house AS4041 qualified pipe welders and hydrostatic pressure testing ensures top-tier quality and reliability.





# SLP and Fuel Tanker Maintenance.

Nqpetro operates a certified SLP and fuel tanker testing facility, recognised as an accredited inspection site under Australia's Safe Load Program (SLP) for bulk road fuel tankers and hoses.



Our comprehensive services include:

- |                                                                      |                                                        |
|----------------------------------------------------------------------|--------------------------------------------------------|
| ✓ SLP fuel hose and tanker inspections                               | ✓ Hydrostatic barrel testing                           |
| ✓ Tanker repairs                                                     | ✓ Hatch and vent testing                               |
| ✓ Code hose manufacturing and testing                                | ✓ Complete barrel and associated equipment changeovers |
| ✓ Camlock fittings for all types                                     | ✓ 24/7 emergency maintenance                           |
| ✓ Pipework modifications                                             | ✓ Aviation cleaning and inspections                    |
| ✓ Supply, installation, and repairs of pumps, hose reels, and meters | ✓ ISO & IBC repairs, inspections, and maintenance      |
| ✓ Meter calibrations                                                 |                                                        |



## Depot Maintenance.

At Nqpetro, we bring extensive experience to the design, supply, and installation of comprehensive fuel depot installations. Our capabilities cover every aspect of the process, including loading gantries, canopies, civil earthworks, concrete hardstand, and electrical infrastructure, ensuring a complete and efficient setup for fuel handling. Our expertise extends beyond petrol and diesel, encompassing all grades of lubricants. Additionally, we fabricate and weld all structural and pipe components in-house, with welding carried out to AS4041 standards and in strict adherence to relevant Australian standards to guarantee quality and safety in every project.

We have also successfully completed various full facility upgrades, including tank decommissioning and removal, demonstrating our ability to handle complex projects with precision and care. Furthermore, our master meter calibration equipment enables us to conduct NMI-compliant calibrations as required, ensuring accuracy and compliance in fuel measurement.





# Comprehensive Sales Solutions.

At Nqpetro, our dedicated sales team is committed to assisting you with all your fuel storage and dispensing needs. Visit our showroom to explore a range of solutions and meet with our expert team. We're here to provide tailored advice and support, ensuring you find the perfect solution to meet your requirements.



## Fuel Management Systems.

Discover the unmatched efficiency of our innovative Fuel Management System, SmartFill. Featuring wireless connectivity for real-time tracking & monitoring, detailed insights, remote management and comprehensive reporting. Compatible with tanks of various sizes, SmartFill simplifies fuel management.

We specialise in supplying and installing the SmartFill FMS across Australia. Call us today!



## On-site Storage Solutions and Equipment.

We offer a range of storage and dispensing systems for Diesel, ULP, Aviation, AdBlue, Oil & Grease including Poly Diesel tanks, Bloc tanks and Waste oil tanks. We also stock various brands of fuel nozzles, hose reels, hand pumps, electric pumps (12V / 24V / 240V), pump kits, and flow meters.



## Spare Parts and Fuel Treatment.

We provide a comprehensive range of spare parts to ensure the efficient operation and maintenance of fuel dispensing systems. We also supply fuel treatment and care products designed to keep your fuel clean and contaminant-free, ensuring optimal performance and longevity.

## Flexible Hire Options.

We offer self-bunded storage tanks, cubes, and fuel trailers for hire, providing scalable and cost-efficient solutions for remote locations. Our flexible rental options ensure you have the necessary infrastructure to meet your fuel storage and dispensing needs, wherever your project takes you.





## Corporate Social Responsibility.

Through our community sponsorships and initiatives, we aim to make a positive impact and give back to the communities that support us. Whether it's through financial contributions, volunteer work, or active participation in events, Nqpetro is dedicated to fostering a sense of community and enhancing the well-being of those around us. We believe that by working together and supporting each other, we can achieve great things.

We believe that a supportive and engaged team is key to our success, and we are committed to creating an environment where everyone feels valued and empowered.



In addition to our community sponsorships, we are dedicated to sharing our knowledge and experience with the next generation. We believe in the importance of nurturing young talent and providing opportunities for growth through apprenticeships and training programmes.

By investing in apprenticeships, we ensure that valuable skills and expertise are passed on, fostering a skilled workforce for the future.







## Shop Online with Nqpetro.

Discover a wide range of high-quality fuel management products at your fingertips. Our online shop offers everything you need to keep your operations running smoothly and efficiently.

## Browse our extensive selection of products.



**Nationwide Shipping**  
Quick and Efficient!



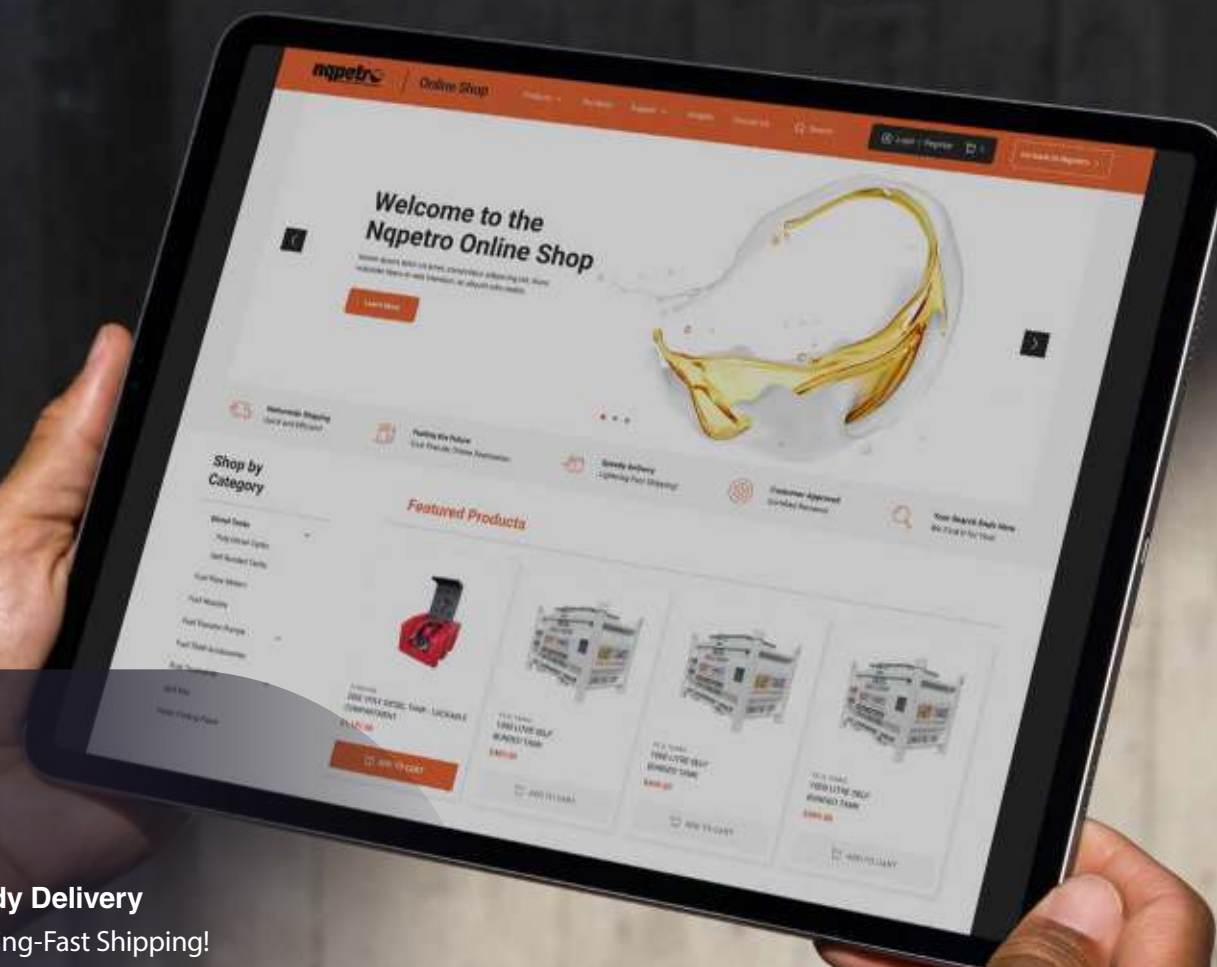
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