

NQPETRO WARRANTY TERMS

PRODUCT LINE	COVERAGE (MONTHS)		TERMS
	PARTS & LABOUR WORKSHOP LABOUR	* ON-SITE LABOUR	
Pumps, Dispensers and LPG	12	12	Commences from the date of commissioning or 3 months from the date of invoice, whichever occurs first. If equipment is installed and commissioned by Nqpetro, on-site labour are included during normal business hours.
Except: Lightning & Nozzle	3	3	
Pumps and Dispensers Rebuilt	12	12	
Except: Hydraulics (reconditioned)	3	3	
Submerged Turbine Pumps (FE Petro)	12	12	As Above
Forecourt Payment Systems	12	12	As Above
Software Products	3	-	Commences from date of commissioning or 3 months from date of invoice, whichever occurs first.
Industrial Products	3-12**		Commences from date of invoice. **Consult Nqpetro for terms at time of purchase.

IMPORTANT

- *On-site labour** are only offered on same products and only if equipment was installed and commissioned by Nqpetro.
- Normal business hours** are 8am to 5pm, Monday to Friday [excluding Public Holidays, outside these hours a call-out fee will apply.
- Special warranty terms** agreed and recorded in writing at the time of the sale may override the terms above.
- Site establishment cost, travel costs and any associate costs with travel** are excluded from terms, guarantees, warranties, representations or conditions and at Customer expense.

Document #:	NQPF264	Document title:	Nqpetro Warranty Terms	Version:	1
Originator:	Yulia Khimushina	Approved:	Craig Cygler	Location:	N:\Public\Document Register\Finance
Effective date:	22/04/2020	Review date:	22/04/2020	Department:	Finance